

Strete Ralegh Farm Access Statement

Introduction

The farmhouse is set in peaceful countryside and offers three guest rooms. It is a Grade II listed building and retains some of its original features. We aim to cater for the needs of all visitors and the following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

Pre-Arrival

- We are located about half a mile from the nearest main road and bus stop. The buses run two hourly into Exeter to the West and Ottery St Mary to the East. There are no buses on Sundays and the service stops early in the evening. We keep a timetable available for guests.
- The nearest railway station is in Whimble and this is on the main Exeter to London Waterloo line. Alternatively guests can take a taxi from Exeter or Honiton stations which are a little further away, we can make bookings in advance for you.
- We are located about 5 miles from Exeter Airport and again taxis are available.
- The village of Whimble is approximately 1 ½ miles away and provides a range of facilities. There is a shop and cashpoint at the local garage, which is half a mile away.
- We have cats and so if you are allergic to them we would suggest that our farm is probably not an appropriate place for you to stay.
- Guest information and the breakfast menu can be provided in large print if required, but we do not have facilities to prepare documents in braille.
- Our website www.streteraleghfarm.co.uk provides pictures of our accommodation and further information about the services we provide.
- You can contact us by telephone, text, or e-mail. Please see the "Contact Information" section of this document for full details.

Arrival and Car Parking

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.
- To ensure your accommodation is ready we ask that guests do not normally arrive before 4.00pm. Earlier arrival is possible by arrangement.
- Parking is in the courtyard, which is concreted. If you park in the yard you are welcome to enter the house through our kitchen where there are two small steps up. There are also two small steps in through the front door. There is lighting for both entrances, the kitchen entrance has a PIR light and the front doorway has an ordinary light that is left on for guests.
- Assistance with luggage is offered to guests.
- Guide dogs are welcome, and feeding and water bowls can be provided.

Main Front Entrance

- There are two steps of up to the front door, these are approximately 1 ¼ and 4 inches. The front door is often locked so please ring on your arrival.

Yard Entrance

- There are two steps, both approximately 6 inches, up to the door. This door is normally unlocked so please just knock.

Guest Accommodation – Public Areas

- The hallway downstairs is tiled and other areas are carpeted.
- Corridors and the landing upstairs have wooden stained dado rails that contrast with the colours on walls.
- There are 10 steps to a stair landing which has one step on it then the return stairs up to the first floor has 4 steps. There is a handrail on the left side of these stairs and a stair lift on the other. The stairs are carpeted.
- The stair lift is available for use by guests so please ask us if you wish to use it.
- There is a downstairs toilet that is normally private (ie for our use) but for those guests with mobility problems this can be made available by arrangement.
- We have three guest bedrooms that are on the first floor (please see section “Bedrooms” for more information).
- The house is centrally heated throughout but temperatures can be adjusted in each room to suit guests as all the radiators have thermostats. If the heating is not turned on and you would like it to be please ask.
- There is emergency low lighting of the landing and downstairs passage areas. These lighting units also double as torches.

Lounge / Dining Room

- This room is the first door on the left as you come into the house from the front door. The door width is 36 inches.
- Guests are welcome to use this room at any time.
- There is a sofa and armchair together with dining chairs.
- There is a television with FreeSat for guests use.
- A selection of local information, maps, magazines and books is available.
- Breakfast is served in this room.

Bedrooms

- There are en suite facilities in all three letting rooms. Tea and coffee making facilities and bottled water are provided.
- Bedroom doors are 31 inches.
- Bedrooms are all carpeted.
- We also provide a hair dryer, a fan heater and a selection of books and magazines.

- The beds are made with duvets, the weight depending on the time of year, but a different one is in the cupboards in the room. Please ask if you would like them changed. All pillows are synthetic.
- There is a fitted wardrobe, dressing and bedside tables and chair(s) in each room.
- Furniture is moveable on request.
- A bell is provided on the bookcase on the landing to call for assistance.
- The bedrooms all have locks – the key ring is normally in the lock on the inside of the door and also has a key to the front door.
- There is a folder in each bedroom that contains further information about the house.

King-size En-suite Bedroom

- This room is to the right at the top of the stairs.
- This room has a king-size double bed with access from both sides and bedside tables with table lamps each side.
- There is a comfortable armchair and an upright dining chair.
- There is a table with tea/coffee making facilities and a dressing table.
- The bathroom has a bath with thermostatically controlled shower, a basin with handrail above, and a WC with a handrail beside it. There is a folding bathscreen for use with the shower. The bath is 21 inches high. The door into the bathroom is 29 inches.

Standard Double En-suite Bedroom

- This room is to the left at the top of the stairs.
- The bed is a standard double bed with access from both sides and bedside tables with table lamps each side.
- There is a table with tea/coffee making facilities, a dressing table and an upright chair.
- The shower room has a shower unit, basin, WC and heated towel rail. There is a step into the shower of 5 ½ inches. The doorway is 26 inches.

Twin En-suite Bedroom

- This room is the furthest room on the left from the top of the stairs.
- There are two single beds with access from both sides of each bed.
- There is a bedside table and lamp for each bed.
- There is a table with tea/coffee making facilities, a dressing table and an upright chair.
- The bathroom has a bath, separate shower cubicle, WC and washbasin.

Laundry/Ironing

- Please ask us if you wish to use these facilities.

Gardens

- We have a large garden with lawns, flower beds and fruit and vegetable plots.
- Guests are very welcome to enjoy our garden at all times.
- Access to the garden is via the front door.
- Garden chairs are available for guests.

Additional Information

- There is mobile phone reception but it can be patchy so guests are welcome to use our land-line.
- Free wireless internet access is available throughout the house.
- We are able to use the front door, kitchen door and a door through a back utility room in the need of evacuation. We will alert residents personally if evacuation is needed. Please let us know of any special requirements at the time of booking.
- We are a no smoking building (smoking is allowed in the courtyard area).
- We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.
- We are happy to refrigerate any medication. We can also keep any perishables (such as clotted cream!) in our fridge for a limited period.

Contact Information

- **Address:** Strete Raleigh Farm, Whimble, Exeter, Devon EX5 2PP.
- **Telephone number:** 01404 822464. There is an answering machine. Mobile number is 07778 355783
- **E-mail address:** info@streteraleghfarm.co.uk
- **Website:** www.streteraleghfarm.co.uk
- We are open all year but do take occasional days off.

If you require further details or have any comments about the services we provide do not hesitate to contact us.

We welcome your feedback to help us continuously improve so if you have any comments please let us know.

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